

**RFP #2019-07-001 – ERP Implementation Partner –
Addendum #1 - Vendor Questions_Rice Responses**

Vendor	Question #	Question	Response
PTG	1	Is Rice expecting that the vendors respond to all sections in the RFP, or only those categories which we are responding to. For example, If we plan on responding to items F & G; does Rice expect vendors to provide responses to all sections 1-15, for each item?	If you are only responding to a portion of the RFP, Rice would only expect that you respond to sections that are relevant to that item.
PTG	2	Does Rice have a detailed list of expected data conversion objects and approximate volumes for each?	No.
PTG	3	What level of data cleansing is expected to be necessary? How much data overlap is expected between the different legacy systems in use today?	Some (average) data cleansing will be expected. There is not much overlap in systems.
PTG	4	When considering data conversion from your various existing systems, are you expecting your selected partner to handle the legacy extraction, cleansing, transformation, loading and reconciliation of the relevant data to Oracle Cloud?	Rice will expect the selected partner to oversee the conversion process. Rice will provide some resources regarding Banner extractions. The partner would be responsible for leading efforts to cleanse, transform, load, and reconcile. Rice SME's would participate in the reconciliation processes.
PTG	5	How much bandwidth will internal legacy system experts have to dedicate to the project?	Certain resources will be 100% dedicated while others may only be dedicated 50% or less depending on their role.
PTG	6	How many business and IT staff are responsible for supporting the current ERP system?	IT consists of 6 techno-functional application support team members, 1-1/2 DBAs, 1-1/2 system administrators. They are also responsible for student campus solutions which are out of scope.
PTG	7	What is the current user count of the current ERP system? Do you envision this changing when Oracle is rolled out?	6,787. No change
PTG	8	What type of Service Desk is in place at Rice? How many people work on the service desk and what tools do they use to capture customer incidents?	Rice uses Request Tracker (RT) for ticket management and Bomgar for remote access. 4 FTE work the help desk however they have minimal interaction with ERP. Typically ERP support falls to application support team.
PTG	9	What types of tools are in place to support end user training and institution-wide communication?	There are several tools available. LinkedIn Learning for institution wide training. Rice also has a Knowledgebase tool. Canvas is also a tool available for content delivery training. Email, newsletters, and other online content delivery options are available.

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PTG	10	What types of resources will be available from Rice around OCM support?	The selected partner will be the primary lead on change management. There will be resources assigned to the project as well to lead change management and separately training.
PTG	11	Can we get a copy of the business case that was developed for this initiative?	Background information was included in the RFP.
Deloitte	1	Does Rice have a preference for the sequence and timing of migrating Hyperion to the cloud relative to the other tasks called out in the RFP? (i.e., implementation of an effort / grant reporting tool and implementation of endowment reporting).	Rice does not have a preference. Specific to Hyperion, the change in Chart of Accounts and the budget season calendar would need to be weighed. Budget planning occurs in January (budget department office prep and planning are Nov/Dec). Rice is asking for recommendations from the implementation partner as to how to roll out not only the called out items, but whether the Oracle products should be staggered or big bang.
Huron	1	Implementation of Endowment Reporting a. Is this effort in conjunction with the selection and the implementation of new Endowment Management Solution? b. If not, does it entail the creation of a set of custom reports against the current endowment solution.	Procuring an endowment solution and delivering reporting is part of this deliverable. Ideally, the new solution would be able to deliver the majority of reporting out of the box, however it may require some custom reports if gaps are identified.
Huron	2	Archival Strategy & Execution a. Can you please provide more details and any specific requirements? b. How many source systems support historical data? c. Is any data stored in excel?	Archiving is primarily revolving around the Banner HCM/Financials solution.
Huron	3	FE&P Org Project a. Can you please share the list of vendors that are being evaluated and the project timeline for the deployment of capital project management, space management, and work order management solutions?	We are implementing IBM's Tririga product. The timeline established is that it will be done in parallel with Oracle, with an expectation that Space, Capital Projects, and Maintenance will go live prior to Oracle go live, therefore they will need several interfaces from HR and Purchasing.
Huron	4	Evaluation of Interfolio a. Can you please share software selection and deployment timelines for the faculty search and tenure processes solution? b. Can you outline any expectations regarding integration with Oracle Cloud – specifically person data information?	An official timeline has not been set. The procurement of the product has not yet occurred. However, we would like to leverage Oracle Recruiting to its fullest potential. If Oracle can fully accommodate the faculty search, hiring, and tenure process, then there may not be a need for Interfolio.

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Huron	5	<p>Pre-Award</p> <p>a. Is there an interest to modernize the current pre-award solution as part of the Oracle ERP Cloud project?</p>	No
Huron	6	<p>Rice's Identity and Access Management (IAM) Solution</p> <p>a. Can you please provide details on the current IAM solution?</p>	<p>The integration that Rice is expecting between the ERP solution and its overarching IAM platform would include:</p> <p>a. Outbound interface of HR data (and if possible, real time triggers) as an authoritative source feed to IAM for identity creation, management, and termination for all workforce members managed within the ERP platform.</p> <p>b. Investigate opportunities at leveraging contingent workers and person of interest type functionality for non-employees and provide as authoritative source for these identities as well</p> <p>c. Inbound interface for account provisioning/deprovisioning and RBAC role management (entitlements) from IAM (Grouper) to ERP</p> <p>d. Leverage SSO authentication (Shibboleth IdP) by ERP</p>
Huron	7	<p>Integration Platform</p> <p>a. Is MuleSoft the preferred Integration platform for integrating Oracle Cloud solution with the current eco-system? If not, please share the preferred integration platform.</p>	<p>MuleSoft is the current solution at Rice. However, we are also open to tools procured with the Oracle Cloud solution.</p>
Accenture	1	<p>Rice Business Transformation - Can the business case analysis as well as the functional and technical requirements (if any) be shared with all the bidders?</p>	<p>Background information was included in the RFP.</p>
Accenture	2	<p>In Concur, do Travel Reservations feed automatically into the Expenses module? Are you planning on retaining Concur for any functionality or are you seeking to replace all of it within Oracle Cloud?</p>	<p>No, travel authorizations do not feed into expense. The plan is to replace Concur.</p>

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Accenture	3	<p>The RFP outlines functional scope of system replacement on pgs. 5-6 and also provides scope of Oracle modules in Exhibit #1. There are differences between the scope listed in these two sections. For example, for inventory management cloud and benefits cloud, can you confirm which of these are within the functional scope for implementation? A definitive statement of scope that reconciles differences between pgs. 5-6 and Exhibit 1 will be helpful.</p>	<p>The table on page 5-6 reflects systems that are in place today that will be replaced. The Oracle Exhibit #1 reflects all the modules that were procured that are in scope. In the example of Benefits, the functionality on page 5-6 is currently using BenefitFocus, but it will be replaced by Oracle Benefits. Some of these may not have a system on page 5-6 as there is no system replacing them (example - succession planning).</p>
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