



Subject: Request for Proposal #2023-03-001 – Emergency Call Center Services

Tuesday, April 18, 2023

Addendum 1 - This addendum serves to change and/or clarify the following information:

Areas of Change or Clarification: One (1) Change

1. RFP 2023-03-001 - Emergency Call Center Services – Section 3. General Information – 3.3 RFP Schedule

Original Text:

Date of Notice (RFP Issued)	March 9, 2023
Closing Date for Receipt of Written Questions	March 16, 2023
Issue Addendum (Response to Submitted Questions)	March 21, 2023
Closing Date for Receipt of Proposals	April 3, 2023
Optional Finalists Demos/Presentations (Tentative)	April 10-12, 2023
Anticipated Award Notice (Tentative)	April 17, 2023
Contract Execution	April 28, 2023

Replace with:

Date of Notice (RFP Issued)	March 9, 2023
Closing Date for Receipt of Written Questions	March 16, 2023
Issue Addendum (Response to Submitted Questions)	March 21, 2023
Closing Date for Receipt of Proposals	April 3, 2023
Optional Finalists Demos/Presentations (Tentative)	April 10-12, 2023
Anticipated Award Notice (Tentative)	April 26, 2023
Contract Execution	April 28, 2023